



**PAYMENTS & DEPOSITS**

**Deposit:** A 20% deposit and for suite will be 30% deposit is required upon booking.

**Balance of Payment:** Swan Hellenic must receive full payment 130 days before sailing.

**TERMS & CONDITIONS**

**Cancellation Fee Schedule:** The below cancellation fees apply when either the entire booking, or any portion of a booking is cancelled or transferred to an alternative sailing, and shall apply to all travel including cruise, airfare and land arrangements. If only non-cruise components are cancelled, the guest will be responsible for any cancellation fee imposed by the airlines, other transportation carriers, tour and ground operators or hotel properties.

Days prior to departure	Cancellation Fee
130 days or more	\$750 per cabin administration fee
129-100 days	20% of full fare
99-71 days	75% of full fare
70 days or less, or non-appearance	100% of full fare

**PERSONAL REQUIREMENTS OF THE TRAVELLER:**

The customer assures that the travellers are fit to travel. Swan Hellenic Travel has the right to demand a medical certificate from the customer stating that the travellers are fit to travel. Persons under 18 years of age may only take part in a journey when accompanied by a person 18 years of age or older. Swan Hellenic Travel cannot guarantee the necessary medical care for children. Children under the age of 8 are not eligible for Swan Hellenic Cruises. Unfortunately, women who will enter the 24th week of pregnancy by the end of their booked cruise cannot take part in such a cruise.

Please take note that cruise line has the right to change the itinerary of the cruise without prior notice due to force majeure or for safety reasons associated with the ship or navigation.

**Please Note:**

1. Check-in will close 2 hours prior to the scheduled sailing time. Guests whom arrive late will be denied boarding.
2. Please provide us with the exact name as printed on your passport and please check your invoice to ensure that the names are entered correctly otherwise you may not allow to board a cruise ship.
3. We will comply with all relevant obligations under the Personal Data Protection Act 2012 (“PDPA”) governing the collection, use, disclosure and care of your personal data in accordance with our privacy statement.

I understood and agreed above terms and conditions.

Guest’s Name: \_\_\_\_\_ Signature/ Date: \_\_\_\_\_ Booking Reference: \_\_\_\_\_